



SERVICE DELIVERY BOOKLET

“EMPOWERMENT THROUGH DEVELOPMENT”



2018 – 2026

TABLE OF CONTENTS

- 1. BACKGROUND**
- 2. VISION AND MISSION**
- 3. GREAT KEI GEOGRAPHIC DEMONSTRATION**
- 4. MIG PROJECTS 2018/2019**
- 5. MIG PROJECTS 2019/2020**
- 6. MIG PROJECTS 2020/2021**
- 7. MIG PROJECTS 2021/2022**
- 8. MIG PROJECTS 2022/2023**
- 9. MIG PROJECTS 2023/2024**
- 10. DISASTER PROJECTS 2023/2024**
- 11. DISASTER PROJECTS 2024/2025**
- 12. DISASTER PROJECTS 2025/2026 (ROLLED OVER FROM 2024/25)**
- 13. MIG PROJECTS 2024/2025**
- 14. MIG PROJECTS 2025/2026**
- 15. 2025/26 INEP PROJECTS**
- 16. 4X INFORMAL SETTLEMENTS UPGRADING**
- 17. QUMRHA ZONE 10 HOUSING PROJECT**
- 18. 2X TOWNSHIP ESTABLISHMENT (KEI MOUTH & QUMRHA)**
- 19. SANRAL PROJECTS**
- 20. JOB CREATION AND SMME SUPPORT**
- 21. ACHIEVEMENTS**
- 22. TOP 10 PRIORITY PROJECTS**



1. VISION AND MISSION

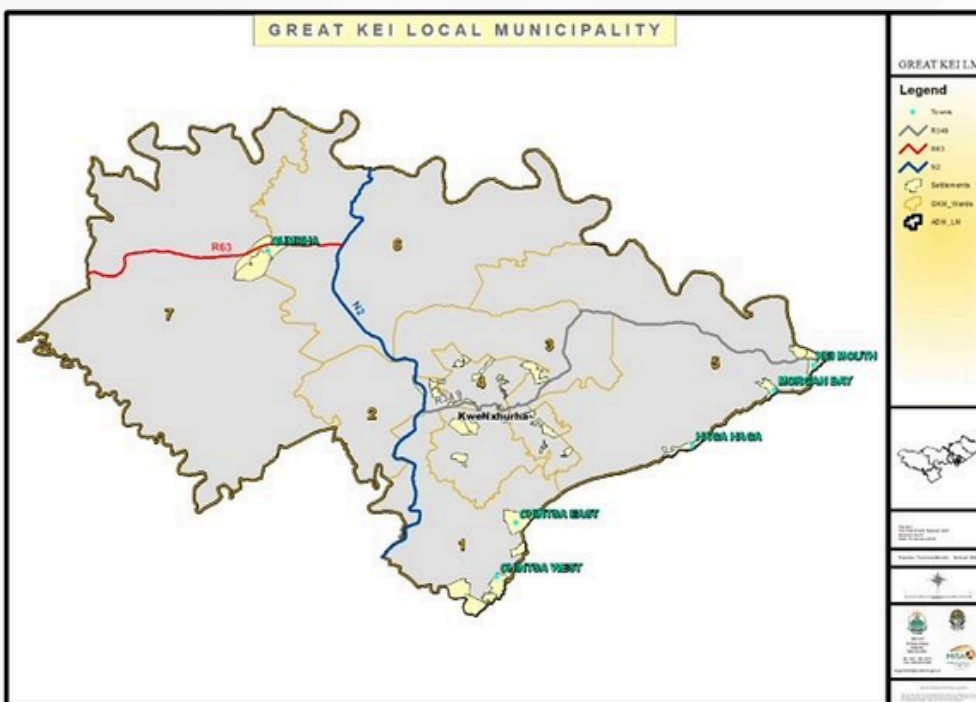
VISION

To achieve a peaceful and sustainable environment, where all communities enjoy an improved quality of life.

MISSION

Provide affordable services, democratic governance and employment through infrastructural development, thriving agriculture, commerce, SMME's and tourism activities.

2. GEOGRAPHICAL DEMONSTRATION



GEOGRAPHICAL DEMONSTRATION CONTINUED



GEOGRAPHICAL DEMONSTRATION CONTINUED



ANNUAL PERFORMANCE OVER 5 PAST FINANCIAL YEARS 2021 - 2025



FINANCIAL YEAR	% ACHIEVEMENT
2021/2022	71%
2022/2023	78%
2023/2024	76%
2024/2025	90%
2025/2026 (Midterm)	84%



2017/2018 MIG PROJECTS

Project Name	Status	Ward
KOMGA ADULT MULTI-PURPOSE CENTRE	Completed	6
SOTO DISABILITY MULTI-PURPOSE CENTRE	Completed	3
THEMBALETHU-PEACE VILLAGE INTERNAL STREETS	Completed	7
MAGRANGXENI INTERNAL STREETS	Completed	2

2018/2019MIG PROJECTS

Project Name	Ward	Status
Construction and upgrading of Icwili internal streets	5	Completed
Construction of Nyarha internal roads (Taiwan internal Streets / Roads)	3	Completed
Construction of Tainton Internal streets	1	Completed
Construction of Mzwini community hall	4	Completed
Feasibility study of Komga Agri-park	6	Completed
Closure of landfill site	7	Completed
PMU admin cost		Completed



2019/2020 MIG PROJECTS

PROJECT	STATUS	WARD
Elityeni Internal	Completed	4
Chintsa East Internal	Completed	1
Cwili Sportsfield	Completed	5
Youth Centre	Completed	6
Komga to Siviwe	Completed	7

2020/2021 MIG PROJECTS

PROJECT	STATUS	WARD
Bridge from Zone 10 to Siviwe	Completed	7
Cefane Internal Street	Completed	2
Lusizini Community Hall	Completed	3
Morgan/ Gxarha Internal Streets	Completed	5
Komga to Siviwe Access Road	Completed	7

2021/2022 MIG PROJECTS

Project name	Ward	Status
Mangqukela Community Hall	4	Completed
Magrangxeni Community Hall	3	Completed
Sotho Internal Streets	3	Completed
Khayelitsha Community Hall	3	Completed



2022/2023 MIG PROJECTS

2022/2023 MIG PROJECTS

Allocation: R22 215 000.00

PROJECT NAME	Wards	Status as at March 2023
Khayelitsha Community Hall	Ward 3	Completed
Makhazi Community Hall	Ward 4	Completed
Ngxingxolo Community Hall	Ward 2	Completed
Icwili Internal Streets	Ward 5	Completed
Draaibosch Internal Streets	Ward 7	Completed
Komga Sportfield	Ward 6	Completed



QUMRHA SPORTS FIELD - WARD6



KHAYELITSHA COMMUNITY HALL – WARD 3



DRAAIBOSCH INTERNAL STREETS – WARD 7



ICWILI INTERNAL STREETS PHASE 2 – WARD 5



NGXINGXOLO COMMUNITY HALL - WARD 2



MAKHAZI COMMUNITY HALL - WARD 4

2023/2024 MIG PROJECTS

2023/24 MIG Project

2023/2024 Financial Year: R12 562 000.00 (Revised to R11 720 000.00)

PROJECT NAME	BUDGET ALLOCATION	FUNDER	STATUS	Projected Start Date & Completion
Construction of Diphini Internal Streets	R 3 271 217.10	MIG	100% complete	24 Jul – Start 14 Oct 23 – Completion
Construction of Old Location Internal Streets	R 2 646 728.67	MIG	100% complete	28 Oct 2023 – Start 27 Mar 2024 – Completion
Construction of Ngxingxolo Internal Streets Phase 2	R 3 236 592.22	MIG	100% complete	24 Jul 2023 – Start 14 Oct 23 – Completion
Construction of Tainton Community Hall	R 3 531 377.08	MIG	100% complete	4 Sept 2023 – Start 29 March 24 -Completion



TAINTON COMMUNITY HALL



DIPHINI ACCESS ROAD



NGXINGXOLO ACCESS ROAD



CONSTRUCTION OF OLD LOCATION

2024/2025 MIG PROJECTS

Project Name	Wards	Allocation	Scope	Project Status	Projected Start Date
Construction of Draaibosch Community Hall	Ward 7	R 3 531 377.00	290 m ²	100% Complete	Jul 18, 2024
Construction of Sotho Internal Streets	Ward 3	R 2 618 079.73	3.5 km's	100% Complete	Jul 26, 2024
Construction of Tainton Internal Streets	Ward 1	R 3 271 217.10	3.5 km's	100% Complete	Jul 19, 2024
Construction of Ncalukeni Sportfield (Ward 3)	Ward 3	R 4 115 497.00	3,7 Hectares	100% Complete	Jun 30, 2025

UPGRADING OF HAGA - HAGA

PROJECT NAME	FUNDER	PROJECT BUDGET	APPOINTED PsP	PROJECT STATUS
Upgrading of Haga-Haga to Asphalt Surface Standards (15KM)	Department of Transport - EC	R148 292 000.00	AYAMAH TIBBA CONSULTANTS (PTY) LTD	DESIGN DEVELOPMENT
Overall Progress	<ul style="list-style-type: none"> •THE PsP has prepared the Design reports which has been presented to DoT for Gateway Reviews. This is part of the SLA entered into by the DoT and GKM. •Design reviews was held on the 31st January 2024 •Comments from DoT has been approved by and concurrence to move to the next stage granted •Detailed designs completed and forwarded to DoT for next reviews. •Property owners affected by road design currently being engaged for land acquisition •Land Valuer assisted with property valuation- this is completed and to be presented to DoT as part of the Gateway Review 			

UPGRADING OF KEI MOUTH FERRY

PROJECT NAME	FUNDER	PROJECT BUDGET	APPOINTED PsP	PROJECT STATUS
Upgrading of Kei Mouth Ferry Road	Department of Transport - EC	R18 400 000.00	BI INFRASTRUCTURE CONSULTANTS	DESIGN DEVELOPMENT
Overall Progress	<ul style="list-style-type: none"> •THE PsP has prepared the Design reports which has been presented to DoT for Gateway Reviews. This is part of the SLA entered into by the DoT and GKM. •THE PsP has prepared the Design reports which has been presented to DoT for Gateway Reviews. This is part of the SLA entered into by the DoT and GKM. •Design reviews was held on the 01st February 2024 •Detailed design development has been completed and forwarded to DoT for review •WULA Application submitted and advertised. Advert for public participation closed 21 Jan 2025 (60 calendar days since publication) •The Consultants are awaiting for the Review of WULA reports by DWS. 			

STR PROJECTS UPDATE

STR PROJECTS PROGRESS

PROJECTS NAME	SCOPE	BUDGET	EXPENDITURE	STATUS
Surfacing of Chintsa Internal Streets	Surfacing of 3.55 km's	R20 681 491.57 Direct costs	R 20 681 491.57	100% complete – The project has reached the end of the liability period (12 months), final inspection conducted, close out report and final account has since been released.

DISASTER PROJECTS - (2023/24) - R17.4 ALLOCATION

Project Name	Wards	Scope	Project Status	Project Period	Amount
Ntushu-ntushu access road	Ward 1	Re-gravelling and upgrading of storm water drainage	100% Complete	3 months	R2 700 000,00
Ncalukeni internal streets	Ward 3	Re-gravelling and upgrading of storm water drainage	100% Complete	3 months	R2 000 000,00
Lusizini internal streets	Ward 3	Re-gravelling and upgrading of storm water drainage	100% Complete	3 months	R2000 000,00
Khayelitsha internal streets	Ward 3	Re-gravelling and upgrading of storm water drainage	100% Complete	3 months	R2 000 000,00

KHAYELITSHA INTERNAL STREETS



DISASTER PROJECTS - (2023/24) - R17.4 ALLOCATION

Project Name	Wards	Scope	Registration Status & Advertisement	Project Period	Amount
Cefane access road	Ward 2	Re-gravelling and upgrading of storm water drainage	100% complete	3 months	R2 000 000,00
Hardwick Road to Zone 10	Ward 6	Re-gravelling and upgrading of storm water drainage	100% Complete	4 months	R4 020 000,00
Chintsa East: Area 16 & 17 internal streets	Ward 1	Re-gravelling and upgrading of storm water drainage	100% Complete	3 months	R2 700 000,00

CHINTSA EAST AREA 16 & 17 STORMWATER



DISASTER PROJECTS – (2024/25) ROLLED OVER TO 2025/26

Project Name	Ward	Scope	Amount	Progress
Khwenxurha/Ngxingxolo access road	Ward 2	Regravelling, stormwater management	R2,000,000	100% complete
Kei Mouth internal streets	Ward 5	Layer-works, block paving and stormwater management	R5,300,000	100% complete
Haga-Haga internal streets	Ward 5	Layer-works, concrete paving and stormwater management	R4,000,000	100% Complete
Morgans Bay internal streets	Ward 5	Layer-works, concrete paving and stormwater management	R4,600,000	100% Complete
Zone 10 internal streets	Ward 7	Layer-works, concrete paving and stormwater management	R2,000,000	100% complete



**NGXINGXOLO/
KWENXURHA ACCESS
ROAD**



HAGA-HAGA INTERNAL STREETS



HAGA-HAGA CONCRETE PAVING AND STORMWATER MANAGEMENT



GXARHA/ MORGANS BAY INTERNAL STREETS



KEI MOUTH INTERNAL STREETS



ZONE 10 INTERNAL STREETS



2024/25 MIG PROJECTS

2024/2025 Financial Year: R12 436 000.00

PROJECT NAME	BUDGET ALLOCATION	FUNDER	STATUS	Projected Start Date & Completion
Construction of Sotho Internal Streets	R2 618 079.73	MIG	100% complete	24 Jul 2024 – Start 14 November 2024– Completion
Construction of Tainton Internal Streets	R3 27122 217.	MIG	100% complete	19 July 2024 – Start 27 November 2024 – Completion
Construction of Ncalukeni Sports Fields	R 3 123 102.15	MIG	100% complete	<ul style="list-style-type: none"> • Practical completion inspection conducted on the 14 July 2025 • Planned Completion date 29th August 2025 ,actual completion date 30 June 2025.
Construction of Draaibosch Community Hall	R 3 531 377.00	MIG	100% complete	18 July 2024 – Start 29 December 2024 -Completion

DRAAIBOSCH COMMUNITY HALL



CONSTRUCTION OF NCALUKENI SPORTS FIELD

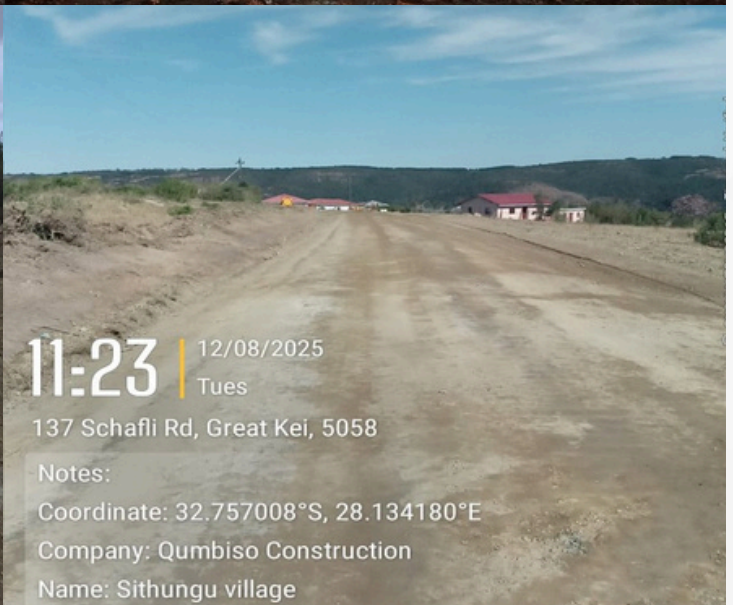


2025/26 MIG PROJECTS

2025/2026 Financial Year: R12 875 000.00

PROJECT NAME	BUDGET ALLOCATION	FUNDER	STATUS
Construction of Sithungu Internal Streets	R2 618 079.73	MIG	Completed
Construction of Magqukela Internal Streets	R3 27122 217.	MIG	70% project status
Diphini Community Hall	R3 946 670.79	MIG	Completed
Zone 10 Community Hall	R3 946 670.79	MIG	Completed

SITHUNGU INTERNAL STREETS



11:23

12/08/2025

Tues

137 Schafli Rd, Great Kei, 5058

Notes:

Coordinate: 32.757008°S, 28.134180°E

Company: Qumbiso Construction

Name: Sithungu village

ZONE 10 COMMUNITY HALL



DIPHINI COMMUNITY HALL



2025 INEP PROJECTS

2025/2026 Financial Year: R7 312 000.00

PROJECT NAME	BUDGET ALLOCATION	FUNDER	STATUS	Projected Start Date & Completion
Electrification of 200 houses in Zone 10	R7 312 000.00	INEP	95% complete	8 Jul 2025 – Start 12 December 2025 Planned Completion



ZONE 10 SETTLEMENT ELECTRIFICATION

ZONE 10 ELECTRIFICATION PROJECT



4X INFORMAL SETTLEMENTS UPGRADING

INTERIM SERVICES	SETTLEMENT NAME			
	KEI MOUTH	MORGAN'S BAY	CHINTSA	QUMRHA
Sanitation	100% completed (165 pourflush toilets)		100% completed (50 desludged VIP toilets & 26 pourflush toilets)	100% completed (50 desludged VIP toilets & 26 pourflush toilets)
Supply of water		100% completed (5 standpipes & 350m pipes)	100% completed (5 standpipes & 350m pipes)	100% completed (6 standpipes & 1026m pipes & 1 borehole refurbishment)
Supply of Solid waste	0% complete (3 skip bins planned by end of Aug 2024)	0% complete (4 skip bins planned by end of Aug 2024)	0% complete (4 skip bins planned by end of Aug 2024)	0% complete (4 skip bins planned by end of Aug 2024)

MORGANS BAY CONCRETE PAVING AND STORMWATER MANAGEMENT



4X INFORMAL SETTLEMENTS UPGRADING

INTERIM SERVICES	SETTLEMENT NAME			
	KEI MOUTH	MORGAN'S BAY	CHINTSA	QUMRHA
Roads	100% completed dry blading	100% completed dry blading	100% completed dry blading	100% completed dry blading
Project Budget	R8 276 294.28 (R8 403 846.61 spent)	R7 982 550.10 (R3 440 012.99 spent)	R17 637 808.32 (R8 681 927.29 spent)	R10 632 607.76 (R10 829 335.88 spent)
Comments		Farms 714 and 715 Morgan Bay have been offered by HDA to land owners(Some land invasions on this land portion were halted)	Farms 458 & 1525 currently underway for Chintsa East for relocation	

HAGA-HAGA



NGXINGXOLO REGRAVELLING, CONCRETE PAVING AND STORMWATER MANAGEMENT



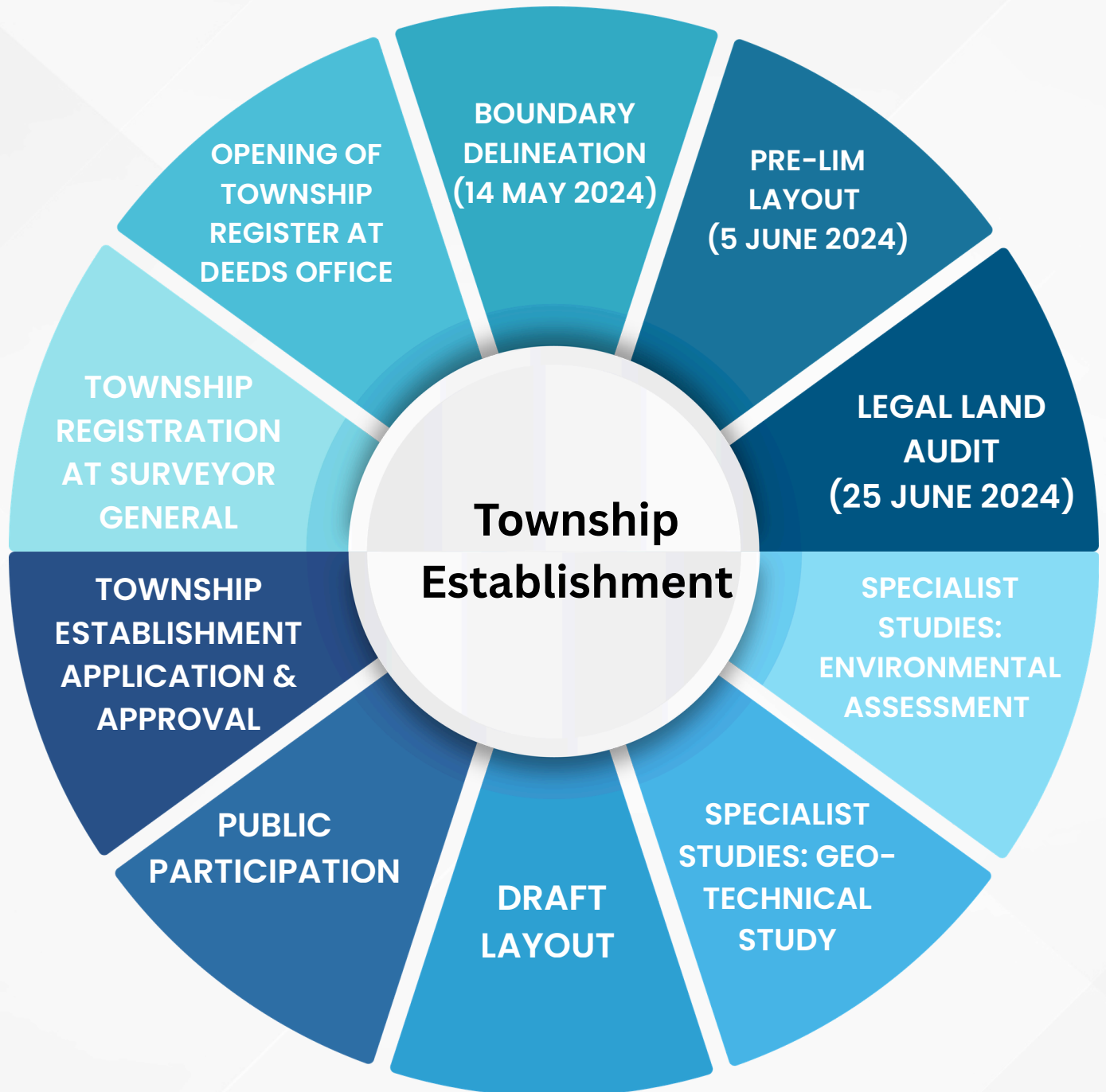
4X INFORMAL SETTLEMENTS UPGRADING

- Housing Development Agency was the Implementing Agency of the project
- GIC has now been appointed as an Implementing Agency for the project
- GIC was introduced by the EC: Dep. Of Human Settlements on 01 July 2025
- An assessment was conducted by GIC on the projects for prioritisation

QUMRHA ZONE 10 HOUSING PROJECT

- **Phase 1:** 584 Units to be constructed (Includes 14 destitute units in various villages of the ADM)
- 4 out of 5 Destitute houses constructed in Ncalukeni, Diphini and Soto (5 Destitute houses allocated for GKM but not yet completed)
- Phase 1 Progress
 - *Houses completed = 289
 - *Houses handed over = **287**
 - *Houses in various stages = 104
- **Enrollment at NHBRC**
 - *Houses still to be enrolled @ NHBRC=152
 - *Houses enrolled NHBRC=418
- Phase 2: Consultant has been appointed, now busy with designs and specialist studies
- There is currently registration of beneficiaries for both Phase 1 and Phase 2 who have not yet been approved
- Registration of beneficiaries for Gugura Farm, Blue Water and Mpethu Farms has been done

2X TOWNSHIP ESTABLISHMENT (KEI MOUTH & QUMRHA)



SANRAL PROJECTS

2 projects identified

1. Construction of overhead line for Qumrha Taxi Rank and construction of Qumrha Taxi Rank

- * Planned as part of Phase 2
- * Consultant is *Z3 Consulting Engineers*
- * Concept drawings in place
- * Project Team busy with the final designs for the Overhead line

2. Construction of road from Camp Street to Siviwe Township

- * This was part of scope planned for Phase 2
- * However, SANRAL is intending to shift it to Phase 1
- * Designs in place
- * Consultant is *Mariswe Consulting*
- * Scope is 15m wide surfacing with caps, channels & walk-ways
- * Total KMs is 4.2 kms

LOCAL ECONOMIC DEVELOPMENT SUPPORT

- Milo Granite Mine as part of their commitment and contribution to the Waste Recycling Project have donated a bakkie and also donated 10 computers to the Qumrha Youth Centre, to install WiFi to the Youth Centre, to appoint a computer tutor/admin clerk with a stipend of R4500 a month
- Qumrha Agri-Park feasibility study is in place still lobbying for funding
- Areas of high economic potential have been identified and we continue to lobby funds and investors
- Handing over of Agricultural inputs and implements to local cooperatives
- An aerial video was developed in an endeavour to market GKM- Coastal Area
- A conducive environment is being created through continuous support to business development

JOB CREATION AND SMME SUPPORT

Job Creation through SANRAL projects (Kei Cuttings, R63 & N2) – 539 beneficiaries

- N2 project (175 beneficiaries & 21 SMME's appointed)
- R 63 project (268 beneficiaries & 22 SMME's appointed)
- Kei Cuttings project (96 beneficiaries & 6 SMME's appointed)

130 SMMEs and Farmers supported through facilitating of:

- Issuing of business licenses
- Registration of cooperatives and private companies
- Business plan development
- Workshops and trainings



Delivery of Production Inputs At Sivise Draaibosch Primary Agricultural Cooperative



Delivery of Production Inputs At Nomakha Primary Agricultural Cooperative

JOB CREATION AND LOCAL ECONOMIC DEVELOPMENT

- **LED unit has Cooperative support program that is supporting 3 cooperatives with R50,000 each towards production inputs and Infrastructural development.**
- **Cooperative Support Program [2022/2023]** that has supported cooperatives with production inputs to the **value of R150 000** namely : Mzwini Cooks & Bakes Primary (with baking material and machiary) – Ward 2; Sivise Draaibosch Cooperative (broilers, feeding, and tools) – Ward 7; Nomakha Primary Cooperative (vegetable production material, tools and seedlings) – Ward 7
- Great Kei Municipality has also supported cooperatives with **R 50 000** each towards production inputs and Infrastructural development namely:
 - * **Sivise Draaibosch Primary Agricultural Cooperative**
 - * **Mzwini Cooks and Bakes Primary Cooperative and**
 - * **Nomakha Primary Agricultural Cooperative.**
- **100 SMMEs and Farmers supported through facilitating of:**
- Subcontracting; issuing of business licenses; registration of cooperatives etc
- Learnership – 25 unemployed youth
- 9 jobs created through beautification of Double Mouth Nature Reserve
- 567 Jobs created through CWP
- 165 Jobs created through Dept of Forestry & Fisheries
- 53 Jobs created through EPWP
- 140 Beneficiaries on DICLA Learnership Programme
- 50 Beneficiaries on Youth Brigade Learnership Programme
- 25 Beneficiaries on the ICT Learnership Programme
- 4 SMMEs are 15% Beneficiaries on MIG Projects
- 8 SMMEs are 15% Beneficiaries on the STR Projects



Delivery of Production Inputs At Nomakha Primary Agricultural Cooperative

YOUTH DEVELOPMENT

Great Kei LM sponsored the following programs for Youth Development:

- Back to School support program through provision of school uniform and sanitary towels to various schools:
- Provision of Rugby Kit to Komnga United RFC
- Provision of Soccer kit to Goal Hunters Football Club
- 140 Beneficiaries on DICLA Learnership Programme
- 50 Beneficiaries on Youth Brigade Learnership Programme
- 25 Beneficiaries on the ICT Learnership Programme



Above and Below: Delivery of Production Inputs for Mzwini Cooks and Bakes Primary Cooperative



ACHIEVEMENTS

- Clean Audit for 2024/25 Fy
- Unqualified Audit Opinion for four consecutive financial years from 2020/21, 2021/2022, 2022/23 and 2023/2024 financial years respectively.
- Approval of the Funded Budget by council for four (4) consecutive financial years.
- Zero incurrence of Unauthorised and Irregular Expenditure for three consecutive financial years ending 30 June 2024.
- Reduction of Fruitless and Wasteful Expenditure
- Blocked Housing Projects have been unlocked. The Dept of Housing has appointed 2 Contractors for Kei Mouth and Chintsa East housing projects (245 units).
- Kei Mouth transfer station has since been fenced through donations from Eastern Cape Parks and Tourism Agency.
- Municipal Building that was burnt in 2018 has been refurbished and handed over on the 17th May 2024
- The municipality has signed an MOU with WESSA on Green Coast Status. The area that currently fall under this programme are Chintsa, Kei Mouth and Morgan Bay and Haga Haga. The aim of the programme is to protect coastal sites, their sensitive habitats, species and cultural heritage

Land acquisition for:

- Farms 458 & 1525 currently underway for Chintsa East for relocation
- Farms 714 and 715 Morgan Bay have been offered by HDA to land owners
- Amathole District Municipal Offices will be built in Great Kei - Qumrha
- GKM has received recognition (from MEC Cogta) as one of the best performing municipalities
- Issuing of 138 title deeds in Kei Mouth and 46 in Qumrha
- SANRAL (CSR Projects):-2 projects have been identified
- Construction of overhead line for Qumrha Taxi Rank and construction of Qumrha Taxi Rank
- Construction of road from Camp Street to Siviwe Township
- Additional Service Delivery Heavy Duty Machinery (Skip Bin Truck and Front-End Dozer) to assist on implementation with waste management plan
- 1 x Low bed Horse & Trailer
- 1 x heavy Duty Grader
- 2 x Vehicles for Traffic Officers
- 1 x Vehicle for Law Enforcement
- 1 x Bakkie for Technical Services
- 3 x Isuzu Bakkies
- Walk Behind Roller
- Tipper Truck
- 14 seater Minibus
- 1 VW Polo for Corporate Services

DELIVERY OF D6 GC BULLDOZER TRACTOR



POLITICAL LEADERSHIP LED BY HON MAYOR CLLR NW TEKILE HANDING OVER TO THE HEAD OF ADMINISTRATION MR LN MAMBILA - A DOZER, SKIP BIN TRUCK, SKIP BINS AND A BAKKIE



THE MAIN MUNICIPAL BUILDING DURING RENOVATIONS



THE NEWLY RENOVATED MUNICIPAL BUILDING

FUTURE PLANS

- The Council has taken a Resolution on Qumrha Mixed Use Development :- Shopping Centre, ADM Offices, Taxi rank, office park, middle income housing, garage
- Kei Mouth Shopping Facility
- Establishment of Tertiary Institution in Kei Mouth

TOP 10 COMMUNITY PRIORITY NEEDS

1. Proper Sanitation in Qumrha
2. Water Challenges in the entire GKM
3. Rural Housing Development
4. Visible Policing
5. Additional Land for Settlement and Communal Farming
6. High Mast Lights in all Wards due to high crime levels
7. Internal Streets in all Wards
8. Youth Development Programs
9. Job Creation
10. Access to other government services such as Home Affairs, Sassa and Social Development, Health Services

MUNICIPAL POUND IN QUMRHA



TRU'S THROUGH HOUSING DISASTER FUNDING



TRIAL PITS AT THE NEW LANDFILL SITE



DOZER OPERATIONS AT THE QUMRHA LANDFILL SITE





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