



URGENT NOTICE TO GREAT KEI LOCAL MUNICIPALITY DEBTORS

SETTLEMENT DISCOUNT SCHEME 2017

Great Kei Municipality has initiated once again an incentive to encourage our debtors to settle their accounts as part of Debt Collection mechanism. The scheme is as follows:

- **POSSIBLE consideration of Interest Write off** that was charged on accounts based on **merit** and give **10% settlement discount** for all customers that will make payment **within the 4 months as from the 15 February 2017 to the 31 May 2017** upon receiving payment.
- The scheme will run until the 31 May 2017.

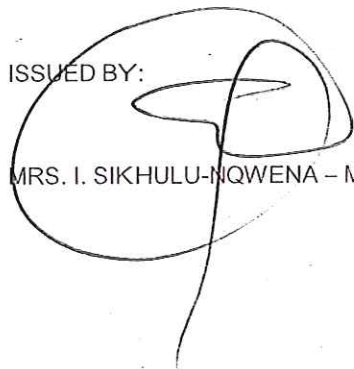
PLEASE NOTE : The customer must **first** enquire the amount outstanding **before** making a payment .When making a payment please notify the cashier that the payment is based on the settlement discount scheme and on which month's outstanding balance. If the customer makes an internet banking, please send the proof of payment and notify that the payment is based on the settlement discount.

Customers that have queries can log a query with Great Kei Municipality by making a call or email to accounts listed below or visit Great Kei main office at No. 17 Main Road, KOMGA, Chintsa office and Kei Mouth.

I.S.N

Type of query	Responsible person	Contact details
Property Valuations office	Ms Phumla Ndolose	O43 831 5751 / pndolose@greatkeilm.gov.za 082 831 8921
Billing of services queries	Mr Anele Nomnqa	O43 831 5707 / anomnqa@greatkeilm.gov.za 083 738 8279
Debt Collection and Arrangements	Mrs Vatiswa Mnyengeza	O43 831 5772 / ymnyengeza@greatkeilm.gov.za 078 776 8425
Debt Collection and Arrangements	Ms Thulisa Skeyi	O43 831 5705 /Tskeyi@greatkeilm.gov.za 083 995 1744
Customer care queries and Update Customer details	Mrs Nobathembu Kobokana	O43 831 5704 / NKobokane@greatkeilm.gov.za 071 592 3514
Manager :Revenue	Ms Fanelwa Fikeni	O43 831 5702 / ffikeni@greatkeilm.gov.za 076 765 1742

ISSUED BY:



MRS. I. SIKHULU-NQWENA – MUNICIPAL MANAGER